

VOICE OF CUSTOMER INCENTIVE

Terms & Conditions

- Shell Pakistan Limited (“Shell”) reserves the right to discontinue the “Incentive” at any time and for any reason whatsoever.
- By availing the Offer, all customers agree to be bound by these terms and conditions.
- By redeeming a discount voucher, you declare that you know and comply with these terms of use.
- This discount is valid only on purchasing at participating Shell Select stores only. The discount cannot be paid out in cash, only redeemed against purchases of PKR 500 or more at participating Select Stores. Only 1 discount voucher can be redeemed per purchase transaction up to a maximum of PKR 100 of discount value.
- The discount cannot be combined with other promotions.
- The Offer is valid in selected areas and Retail Stations, the full list is available in the “Participating Retail Stations” section on our website.
- The Offer is only applicable if the customer scans the QR code and provides feedback to Voice of Customer Program.
- This Offer will remain valid at selected Retail Outlets of Shell only between 1st Jan 2021 till 31st December 2021 (both days inclusive).
- Shell reserves the right to amend, vary, delete or add any of these terms and conditions of the Offer at any time at its sole discretion without prior notice or liability to anyone. All decisions shall be made solely by Shell in respect of all matters related to or arising out of the Offer or in the event of any difference or dispute, which decision shall be final, conclusive and binding on all parties concerned.
- In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and/or other materials relating to or in connection with the Promotion/Offer, these terms and conditions shall prevail.
- These terms and conditions shall be governed by and construed in accordance with the laws of Pakistan.
- Shell will bear no responsibility or liability for any matters except as expressly set out in these terms and conditions.